



Business

Pino Global Entrepreneurship Center

Juan Carlos Abello

CEO & Founder of Nuvola

Juan Carlos Abello saw the need for a hospitality-focused solution such as Nuvola after working in the hotel industry for more than a decade. His first-hand experience sparked the notion that there has to be a better and easier way for staff to communicate with each other and with their guests.

Abello began his career in the hotel industry shortly after moving back to the U.S. at the age of 17. He has worked in nearly every aspect of hotel operations, but always found himself focused on one thing – elevating the guest service experience. It's his passion for the guest experience that led him to managerial and director of operations roles with leading hotel brands such as Morgans Hotel Group and DoubleTree. It's also what made him take an interesting career move into technology that later resulted in the development of Nuvola.

Following his tenure in the hotel industry, Abello was director of operations at a burgeoning technology company in Italy called ZeitGroup. Discovering the ways in which technology can be used to successfully manage business operations, he was encouraged to take his passion for the hotel industry and his insight into technology to create a new career for himself. Abello foresaw the ways in which a cloud-based software would be able to connect hoteliers and their guests. His unique blend of experience bred the concept for Nuvola and feeds Abello's passion for its mission to bridge the gap between the hospitality industry and those it serves.

Abello graduated Magna Cum Laude from Florida International University with a Bachelor's Degree in International Business. He also earned a Masters of Business Administration in General Management from Emory University.
