

[Karnataka](#) - [Bangalore](#)

Indian BPOs are reliable: Nilekani

Staff Reporter

— Photo: K. Gopinathan



***Making a point:* (From left) Kuldeep Kumar, Professor, City University, Hong Kong; S. Krishna, Professor, Indian Institute of Management, Bangalore; Mary Ann Van Glinov, Professor, Florida International University; Nandan M. Nilekani, co-Chairman, Infosys Technologies and Deependra Moitra, management consultant, at the second international conference on globally distributed work, in Bangalore on Wednesday.**

BANGALORE: Outsourcing in India is built on the foundation of commitment and reliability, and its track record is responsible for the stupendous growth of the sector, Nandan Nilekani, co-chairman, Infosys Technologies, has said.

Her was delivering the keynote address at the Second International Conference on Globally Distributed Work, organised by the Indian Institute of Management, Bangalore, here on Wednesday. Demographic changes are hugely important, he said, while highlighting the importance of the fact that the population in India is much younger, which would further power our country, especially when compared to countries in the European Union and Japan, which have ageing populations.

He also spoke of a virtual working environment and highlighted the significance of technology in communication while identifying it as an area with extreme growth potential, enough to transform the world and its economics.

The question and answer round saw a student from Annamalai University asking about the rise of the rupee and the future of the IT industry in the global market. Mr. Nilekani replied that the cost would definitely dictate the destination for future business ventures. But “that was not what I said!,” he said in reply to the student’s further query on whether this would mean a decline for the IT industry.